

ACE Private Risk Services 619-971-6641 tel
Customer Service Center 540-776-6798 fax
616 Idaho Street Joel.Alba@acegroup.com
Salem, VA 24153-5366 www.ace-ina.com



ace group

Joel Alba
Western Zone Property Manager

October 26, 2010

To Whom It May Concern,

I have known Bill Brink, owner of Brinks Services, for over 15 years during my career as a Home Owner adjuster and now Claims Manager. I have come to trust him and his staff to provide exceptional customer service to my high net worth clients. Due to the high demands on my time overseeing a large regional zone I do not have the opportunity to train or educate contractors on how to perform critical claim related services, therefore, I rely on Brinks Services as they have been servicing the insurance industry for many years and consider them a "Preferred Vendor".

When it comes to investigations regarding the cause and origin of a loss I have found Brinks to be extremely thorough in fact finding and reporting with documentation. By utilizing alternative methods of repair, such as the use of Epoxy Pipe Lining, Bill has saved enormous amounts of money for both the homeowner and insurance company.

I am pleased to provide a recommendation for Bill Brink and his company, Brinks Services. Please feel free to contact me at the number shown below.

Regards,

Joel Alba
Western Zone Property Manager/Executive General Adjuster

619-971-6641